

November 2, 2012

Excellent Care For All Act

OVERVIEW: Thinking System-Wide, Acting Locally

In 2010, the province of Ontario introduced the Excellent Care For All Act with the goal of: improving the quality and value of the patient experience through the application of evidence-based health care.

The Excellent Care for All Act means that:

- The patient is at the centre of the health care system
- Decisions about patient care are based on the best evidence and standards
- The health care system is focused on the quality of care and the best use of resources

For more information about the act, please visit:

- http://www.health.gov.on.ca/en/ms/ecfa/pro/legislation/ecfa_qa.aspx
- http://www.e-laws.gov.on.ca/html/statutes/english/elaws_statutes_10e14_e.htm

Since the launch of the act, there have been both local and provincial initiatives, including:

Local Initiatives

- **Strategic Plan:** The ESC LHIN is focused on quality with our new Strategic Plan. Through the new vision of better care, better experiences, and better value, the ESC LHIN is using evidence-based metrics to monitor system improvements. By following this process, we can better ensure that service providers are held accountable to standardized metrics; metrics that are able to indicate if there are positive or negative impacts on patient care.

As part of the act, there is room for you to play a larger role in your own health care.

Patients have a responsibility to be engaged in their care, in order to get the best care possible.



Ontario

Erie St. Clair Local Health
Integration Network
Réseau local d'intégration
des services de santé
d'Érié St. Clair

- **Leadership Councils:** Following the May 17, 2012, Leadership Council Forum, health service providers across Erie St. Clair were asked to submit 90-Day Action Plans that focused on three strategic objectives:
 1. Improving transitions of care for people with chronic conditions
 2. Advancing back office integration to put more money into front-line care
 3. Support the divestment of hospital services that could be better provided in the community

The plans were reviewed by ESC LHIN staff, and a report was developed. The report provides a broader platform for improving health care delivery across Erie St. Clair.

- **Measurement and Accountability Tools:** All LHINs are being held accountable to ensure that changes are made in order to meet or exceed provincial health care targets. While the targets are aggressive, many positive outcomes are being seen in areas such as wait times, surgeries, and improved access to care.

Provincial Initiatives

- **Quality Improvement Plans:** The Quality Improvement Plan is an annual document, produced by hospitals, and includes quality-based metrics and reporting information.
- **Patient-Based Funding:** In what can be seen as the largest change to the health care system since the creation of the LHINs in 2005, Patient-Based Funding directly impacts how hospitals and community agencies receive their funding.
- **Board Accountability:** As the health care system continues to evolve, there is an increasing expectation that health service provider boards play a more important role in holding their agencies accountable to metrics-based results. Additionally, the public can now expect to hold health service provider boards more accountable.

Simply put, the Excellent Care for All Act ensures that you and your loved ones receive the right care, in the right place, at the right time. Through the new initiatives, there are numerous changes occurring; the biggest being that Ontarians can count on consistent high quality care across the province that is based on evidence. While change is not always easy, the ESC LHIN is working closely with health service providers and health care stakeholders to guarantee that proper processes are followed in order to continue to deliver the best quality care possible.





Erie St. Clair **LHIN** HEALTH CARE UPDATE

www.eriestclairhin.on.ca

LEARN MORE

For more information about the Erie St. Clair LHIN, please visit: www.eriestclairhin.on.ca

For more information please contact Shannon Sasseville, Director, Communications and Community Engagement, Erie St. Clair LHIN, at 1-866-231-5446 ext. 3225 or at shannon.sasseville@lhins.on.ca

ABOUT THE ESC LHIN

The Erie St. Clair LHIN is a Ministry of Health and Long-Term Care agency that plans and pays for health care services totaling a billion dollars a year in our region alone – everything from hospitals to Meals on Wheels.

The Erie St. Clair LHIN strives to make the health care system better by understanding and responding to local needs and by getting services to work together more efficiently. That's how we'll all get better health care, while saving money and making the system sustainable for our children and grandchildren.



Ontario

Erie St. Clair Local Health
Integration Network
Réseau local d'intégration
des services de santé
d'Érié St. Clair