

## Dialysis Transportation Services - Fact Sheet

### **Who is Eligible?**

Seniors living in Essex County or the Municipality of Chatham-Kent who require Dialysis Treatment from Hôtel-Dieu Grace Hospital.

### **Who do I call?**

Call 519-728-1435 to access Dialysis Transportation Services in Essex County and Chatham-Kent. Service is coordinated by Lakeshore Community Services and is delivered by community services providers throughout the service area.

### **How can I arrange for transportation to my appointments?**

Complete the *Intake Form* provided by Lakeshore Community Services. Once the *Intake Form* is completed and reviewed, Lakeshore Community Services will contact you to confirm the date, pick-up and drop-off time, method of transportation, and the transportation provider.

*Note: Social workers with the Renal Dialysis Program at Hôtel-Dieu Grace Hospital can initiate calls on behalf of clients.*

### **Who will take me to my appointment?**

Lakeshore Community Services uses both paid drivers with wheel chair accessible vans and volunteer drivers to provide rides for dialysis patients. Volunteer drivers use either their own vehicles or ones provided by the service providers. Both paid and volunteer drivers are responsible for ensuring safe arrival to and from your dialysis appointment.

### **How much does this cost?**

The cost of transportation services varies by location and range from \$6 to \$27 per round trip. There is no extra charge for patients that require an attendant to accompany them for support. Transportation costs are subsidized by the Erie St. Clair LHIN through the Aging at Home Strategy. The Erie St. Clair LHIN also provides funding for wheel chair accessible vehicles through the Aging at Home Strategy.

**One Number, One Call: 519-728-1435**