

July 11, 2012

## New Erie St. Clair LHIN Strategic Plan Strives to Make Local Health Care Even Better

When the LHINs were first created in 2006, it quickly became evident to these new organizations that there were gaps in local health care service. Over the past several years, the Erie St. Clair LHIN (ESC LHIN) has been actively addressing ways to reduce and eliminate these gaps through a tactical document known as the Integrated Health Service Plan (IHSP). While we are having great success aligning services through our IHSP, we have added a new tool to our tool box – our strategic plan.

### *Our New Vision:*

**Better Care,  
Better Experiences,  
Better Value.**

Unlike an IHSP, which focuses on services, the strategic plan is designed to have a broader scope which looks at health care from the organizational level. This will:

- Help the ESC LHIN Board and staff achieve the IHSP goals
- Improve efficiencies in order to direct more dollars directly into frontline care
- Increase collaboration amongst health service providers to provide the right service, in the right place, at the right time
- Increase our stakeholder engagements so we have a stronger understanding of the system and community needs

At the Erie St. Clair LHIN/HSP Leadership Council Forum on May 17, 2012, a draft strategic plan was presented to the leadership of our local health service providers where it received positive feedback. A little over a month later, the strategic plan was approved by the ESC LHIN Board at the June 26, 2012, Open Board Meeting.

But we're not stopping there; this new strategic plan is being used to engage our health service providers in an open conversation about ways to transition health care and improve the patient experience, even in challenging economic times. We have put the call out to our agencies to address two, of our three, key strategic directions: **Chronic Disease Management Strategy** and **Bold, Focused Leadership**.



Ontario

Erie St. Clair Local Health  
Integration Network  
Réseau local d'intégration  
des services de santé  
d'Erie St. Clair

## Chronic Disease Management Strategy

Realign the system so that people with chronic diseases receive better regular care, are better able to self-manage their conditions, and are less reliant on emergency and acute care services.

## Bold, Focused Leadership

As leaders of local health care, we must make courageous decisions that create a more tightly integrated, better aligned and sustainable system where people receive the best care possible.

Moving forward, the Erie St. Clair LHIN is working with health service providers, the public, and other stakeholders to continue to find ways to reduce and eliminate system gaps. Through a focused, strategic approach, we will create an equitable local health care system that will meet the challenges of today and tomorrow.

For more information on the Erie St. Clair LHIN 2012-15 Strategic Plan, please visit our website <http://www.eriestclairhin.on.ca/Page.aspx?id=12662>

Or contact Ron Sheppard, Acting Director of Communications and Community Engagement, [Ron.Sheppard@lhins.on.ca](mailto:Ron.Sheppard@lhins.on.ca) or 1-866-231-5446 ext. 3230

## About the ESC LHIN

The Erie St. Clair LHIN is a Ministry of Health and Long-Term Care agency that plans and pays for health care services totalling a billion dollars a year in our region alone – everything from hospitals to Meals on Wheels.

The Erie St. Clair LHIN strives to make the health care system better by understanding and responding to local needs and by getting services to work together more efficiently. That's how we'll all get better health care while saving money and making the system sustainable for our children and grandchildren.



Ontario

Erie St. Clair Local Health  
Integration Network  
Réseau local d'intégration  
des services de santé  
d'Érié St. Clair