

May 3, 2013

Ways You Can Engage With The ESC LHIN Part 1 – Day-to-Day Interaction

Over the past few years, the Erie St. Clair LHIN (ESC LHIN) has been working hard to ensure that the public, health service providers, and other key stakeholders are able to provide input and engage with the ESC LHIN.

Online

There are several ways that the public can provide input and engage the ESC LHIN online. The tools used can be found on the contact page of our website: <http://www.eriestclairhin.on.ca/contactus.aspx>.

These tools include:

- [Compliments Form](#): If you would like to send a compliment to a health care provider that has assisted you, please take a moment to speak to the individual or organization and pass on your thanks. We would also like to hear the great news and are thrilled to have people send us positive stories about their health care experience.
- [Concerns Form](#): If you have a concern, please speak with the person/organization that provided the service. Concerns are best addressed and resolved at the time and place they occur. If you choose to contact the ESC LHIN directly, the concerns form is the tool you can use to provide information regarding how we can address your concern.
- [Questions and Information Requests](#): This form allows you to easily ask a question or request information.

You can find us on a variety of social media platforms including:

- [Twitter](#)
- [Facebook](#)
- [YouTube](#)
- [LinkedIn](#)



Ontario

Erie St. Clair Local Health
Integration Network
Réseau local d'intégration
des services de santé
d'Érie St. Clair



Erie St. Clair LHIN HEALTH CARE UPDATE

www.eriestclairhin.on.ca

Offline

We are available via traditional communication methods as well, including:

- **Mail:** 180 Riverview Drive, Chatham ON N7M 5Z8
- **Phone:** 519-351-5677 and **Toll Free:** 1-866-231-5446
- **Fax:** 519-351-9672

Committees, Councils, Teams, and Other Panels

As specific projects arise, the ESC LHIN will form teams of people and experts to assist with providing valuable insight into the project. There are numerous examples of both short-term and long-term teams formed including:

Long-Term

- [Primary Care Council](#)
- [Local Aboriginal Health Committee](#)
- [ESC LHIN Planning Teams](#)

Short-Term

- Sarnia/Lambton Transportation Working Group
- Mental Health Task Force

We are always looking at ways to make the ESC LHIN more open, transparent, and accessible. If you have any suggestions or would like more information, we invite you to visit our website and provide your [comments](#).

In Part 2 of this series, we will be discussing ways to engage with the ESC LHIN at our Open Board Meetings.

LEARN MORE

For more information about the Erie St. Clair LHIN, please visit: www.eriestclairhin.on.ca

For more information please contact Shannon Sasseville, Director, Communications and Public Affairs, Erie St. Clair LHIN, at 1-866-231-5446 ext. 3225 or at shannon.sasseville@lhins.on.ca

ABOUT THE ESC LHIN

The Erie St. Clair LHIN is a Ministry of Health and Long-Term Care agency that plans and pays for health care services totalling a billion dollars a year in our region alone – everything from hospitals to Meals on Wheels.

The Erie St. Clair LHIN strives to make the health care system better by understanding and responding to local needs and by getting services to work together more efficiently. That's how we'll all get better health care, while saving money and making the system sustainable for our children and grandchildren.



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